



press release  
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## **Aurecon improves business efficiency and collaboration with global communications solution from Orange Business Services**

**multiyear contract provides foundation to support business strategy and improve service delivery for more than 7,500 users**

[Orange Business Services](#) will enhance collaboration and improve productivity and service availability for [Aurecon](#), a global leader in engineering, management and specialist technical services for government and private sector clients, by transforming the company's global communications infrastructure through a fully-managed, [secure network solution](#) and IT services.

### **optimized network prioritizes applications and improves collaboration**

As part of a five-year contract, Orange will redesign, consolidate and manage Aurecon's network infrastructure and deploy a high-speed global wide area network connecting 80 sites. The Orange solution comprises a robust MPLS backbone with Internet connectivity, cloud-based secure gateways and application performance optimization connecting more than 7,500 users across [Asia Pacific](#), [Africa](#) and [Middle East](#).

In addition, Orange will provide a fully-managed, integrated and optimized network solution that allows prioritization of business-critical applications. This robust platform enables end users to experience greater collaboration through the existing web, voice and video services.

### **robust and flexible service management model supports Aurecon's global operations**

Through the adoption of Orange's industry-leading [service management](#) model, Aurecon will have complete visibility over its infrastructure and resources. This customizable service management solution, based on Aurecon's unique environment and business objectives, will result in service delivery improvements and significant productivity gains.

Sean Elwick, head of IS, Aurecon, said: "Aligning our services and network to enable our customers to win and collaboratively deliver projects is a key cornerstone of our IS Strategy. Global access to specialized skillsets and local expertise are critical for Aurecon to provide world-class engineering services. We are constantly looking for better ways to support our customers' requirements across established countries and emerging markets. Orange's network reach, technology platforms and industry-leading service model aligns well with our objectives and through this partnership we expect to 'give back time' to the business through tangible network improvements and service efficiencies."

Gordon Makryllos, general manager - Australasia, Orange Business Services, said: "We enable our customers to benefit from global collaboration with employees, partners and clients to improve



productivity and efficiency. With our expertise in the resources sector, we understand the unique business challenges faced by Aurecon and are delighted to support them in their transformation journey. This engagement is an example of our collaborative approach with customers and differentiates us as a leading global communications integrator. We are committed to delivering innovative service-based outcomes that add value for Aurecon's business."

#### **About Aurecon**

Aurecon provides engineering, management and specialist technical services for government and private sector clients globally. With an office network extending across 26 countries, Aurecon has been involved in projects in more than 80 countries across Africa, Asia Pacific and the Middle East and employs around 7 500 people across 12 industry groups: Construction, Data & telecommunications, Defence, Energy, Government, International Development Assistance, Manufacturing, Oil and Gas, Property, Resources, Transport and Water.

#### **About Orange Business Services**

Orange Business Services, the Orange branch dedicated to B2B services, is a leading global integrator of communications solutions for multinational corporations. With the world's largest, seamless network for voice and data, Orange Business Services reaches 220 countries and territories with local support in more than 160. Offering a comprehensive package of communication services covering cloud computing, enterprise mobility, M2M, security, unified communications, videoconferencing, and broadband, Orange Business Services delivers a best-in-class customer experience across a global landscape. Thousands of enterprise customers and 1.4 million mobile data users rely on an Orange Business Services international platform for communicating and conducting business. Orange Business Services was awarded four of the telecom industry's highest accolades at the annual World Communication Awards 2013 – Best Global Operator, Best Cloud Service, Best Enterprise Service and Best Small Business Service. Orange Business Services is the only seven-time winner of Best Global Operator. Learn more at [www.orange-business.com](http://www.orange-business.com) or follow us on [LinkedIn](#), [Twitter](#) or [Facebook](#).

Orange is one of the world's leading telecommunications operators with annual sales of €41 billion in 2013 and has 165,000 employees worldwide at Dec. 31, 2013. Orange is listed on the NYSE Euronext Paris (symbol ORA) and on the New York Stock Exchange (symbol ORAN).

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